

MELBOURNE DANCESPORT ACADEMY

Refund Policy

Pre-paid Group Classes

If you are unable to attend your Group Class, we will add this as a credit to your next block of Classes or to the following Term. Term Class credit cannot be used for School Holiday Program or other classes offered by MDA. We ask that you please notify MDA if you are unable to attend your Group Class.

If you pay for Group Classes in advance, we will refund the fee if:

- the program is cancelled, or
- you can show us medical evidence that the program will cause you physical harm or cause a physical injury, or
- the law requires us to refund the fee

If you decide to withdraw from classes for personal reasons, a service fee of \$20 will be deducted from your remaining credit.

Pre-paid Private Lessons

If you are unable to attend your Private Lesson, you are required to give us 24 hours notice. If you cancel in less than 24 hours you may be charged the full lesson fee. This is up to the discretion of MDA. Private lessons can be rescheduled to another time.

If you pay for a Private Lessons in advance, we will refund the fee if:

- the program is cancelled, or
- you can show us medical evidence that the program will cause you physical harm or cause a physical injury, or
- the law requires us to refund the fee

If you decide to withdraw for personal reasons, a service fee of \$20 will be deducted from your remaining credit.

Dancesport Competitions, Exams, Performance

- Dancesport Australia Registration fees are non-refundable
- Competition entry fees and ticket orders are non-refundable. Please take care when ordering tickets as we cannot offer a refund
- ADS Dancesport Exams fees are non-refundable. If a student is not able to take their exam on the original date, we can organise another time for them.
- Each year MDA hosts an Annual Dance Performance. Students performing fees and audience tickets are non-refundable. Students fee is only valid for refund is a medical certificate can be provided showing the students is not able to partake in the performance. We require at least 72hrs notice if a student has to withdraw from the performance due to medical reasons.

Cancellation of Group Classes and Private Lessons

Melbourne Dancesport Academy reserves the right to change or cancel a lesson up to and including the date of the lesson if insufficient bookings have been received. In the event of a lesson being altered or cancelled every effort will be made to avoid inconvenience by offering alternative dates, times or venues. If we are unable to offer a suitable alternative, a credit for that class or classes will be added to your account and is valid for 12 months.