

# **MELBOURNE DANCESPORT ACADEMY**

## **Refund Policy**

### **Pre-paid Group Classes**

If you are unable to attend your Group Class we will add this as a credit to your next block of Classes or to the following Term. We ask that you please notify MDA if you are unable to attend your Group Class.

If you pay for Group Classes in advance, we will refund the fee if:

- the program is cancelled, or
- you can show us medical evidence that the program will cause you physical harm or cause a physical injury, or
- the law requires us to refund the fee

We require two weeks advanced written notice if you or your child wishes to withdraw from classes. If you decide to withdraw from classes for personal reasons, a service fee of \$10 will be deducted from your remaining credit.

Due to COVID-19 Restrictions our classes might need to be moved on our online platform. If students do not wish to do their classes online they can move their credit to when we return to normal face to face classes.

### **Pre-paid Private Lessons**

If you are unable to attend your Private Lesson you are required to give us 24 hours notice. Private lessons can rescheduled to another time.

If you pay for a Private Lessons in advance, we will refund the fee if:

- the program is cancelled, or
- you can show us medical evidence that the program will cause you physical harm or cause a physical injury, or
- the law requires us to refund the fee

We require two weeks advanced written notice if you or your child wishes to withdraw from private lessons. If you decide to withdraw for personal reasons, a service fee of \$10 will be deducted from your remaining credit.

### **Dancesport Competitions and Exams**

- Dancesport Australia Registration fees are non-refundable
- ADS Dancesport Exams fees are non-refundable

### **Cancellation of Group Classes and Private Lessons**

Melbourne Dancesport Academy reserves the right to change or cancel a lesson up to and including the date of the lesson if insufficient bookings have been received. In the event of a lesson being altered or cancelled every effort will be made to avoid inconvenience by offering alternative dates, times or venues. If we are unable to offer a suitable alternative, a credit for that class or classes will be added to your account and is valid for 12 months.

## **Gift Vouchers**

Vouchers valid for 12 months (please note only one change per person) and refunds will be granted only in exceptional circumstance at the discretion of Melbourne Dancesport Academy. Proof of circumstances may be required eg Doctors Certificate.

## **Attending Dance Classes**

Dance classes can involve risk of personal injury. While MDA takes all reasonable care in the conduct of its classes; it accepts no responsibility for injury or loss caused during classes or whilst participants are at or near the dance studio. You are responsible for ensuring that you are physically and mentally fit for the class and during the class you must at all times take care of your own personal safety. By attending classes on our timetable you agree to these Terms and Conditions

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